

Emergency Cash Assistance

Support for temporary visa holders for people from Israel and the Occupied Palestinian Territories who are experiencing financial hardship and unable to meet their basic needs.

To begin an application, go to the Red Cross website:

<https://www.redcross.org.au/migration/emergency-relief/>

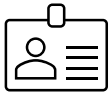
The page can be translated into language using the translate function on Google Chrome.

What to expect

- You will be asked some initial yes or no questions to confirm potential eligibility.
- You will be taken to a page to register your details. You will need an email address. If you have registered for emergency relief before you can just log in using your email address and password.
- If it is your first time applying you will be asked for details such as name, address, mobile number, language spoken and country of birth.
- You will be asked questions for Red Cross to be able to assess your eligibility for this grant. To be eligible for this emergency cash assistance payment you need to be in Australia, on a temporary visa and be experiencing financial hardship.

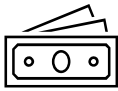


What you need



To verify temporary visa status

Passport, visa or Immi card details for yourself and any immediate family members with you in Australia. If you have children over the age of 18, they can submit their own application, however, they can also be included in your application if they don't want to submit their own application. If you don't have a passport or visa or Immi card we will be in contact with you to discuss options.



To demonstrate financial hardship

Bank statement that shows your account name and details and contains transactions over 30 days. The statement should not be older than 2 months old. If you have more than one account, you need to upload statements for each account. If you can not demonstrate financial hardship through your bank statement, we will be in contact with you to discuss other options.



To receive a payment if you are eligible

An Australian bank account. If you are unable to open an Australian bank account, we will be in contact with you to discuss other options.

Tips

- Have all your information and documentation ready when you apply.
- Use the message function that is located on the dashboard after you begin your application if you want to communicate with Red Cross
- You can communicate in your language, and we can translate using Google Translate. You can also do the same with messages from Red Cross
- If you need to upload more documents, you can upload them in the same place where you upload your bank statement.
- We don't know how many applications we will receive, so if we receive a lot, it may take us a little bit of extra time to get through the initial backlog.
- If your application is approved, it can take a couple of days for the funds to get in your bank account.