

## REGIONAL SETTLEMENT REPORTS

Name of Report	Author(s)	Publication Date	Issues Covered
<p>Regional Settlement in Australia:<sup>1</sup></p> <p><i>Research into the settlement experience of humanitarian entrants in regional Australia</i></p>	<p>Dr Christine Shepley for DIAC</p>	<p>2007</p>	<p>The evaluation aimed to gather information from existing sources and publications, plus from interviews with humanitarian entrants and regional stakeholders, to ascertain:</p> <ul style="list-style-type: none"> <li>▪ the reasons why humanitarian entrants stay in or leave a regional town in which they have settled;</li> <li>▪ whether the initial reason for settlement in the area (that is, being settled in the area by the Department or choosing to settle there independently) influences their decision to remain; and</li> <li>▪ the specific factors which contribute to humanitarian settlers feeling at home in a regional town.</li> </ul>
<p>Evaluation of the Shepparton Regional Settlement Pilot<sup>2</sup></p>	<p>Margaret Piper and Associates for DIAC</p>	<p>2007</p>	<p>The report examines the first of the DIAC regional settlement pilots, identifying the areas that worked well and the areas in which, with hindsight, things could have been done differently, and concluding that the pilot was highly successful.</p>
<p>Evaluation of the Mount Gambier Regional Settlement Pilot<sup>3</sup></p>	<p>Margaret Piper and Associates for DIAC</p>	<p>2008</p>	<p>The second in the series of evaluations of DIAC's regional settlement pilots examines the Mount Gambier pilot. As with the other pilots, important lessons were identified about preparation, cooperation, coordination and flexibility.</p>
<p>Evaluation of the Ballarat Regional Settlement Pilot<sup>4</sup></p>	<p>Margaret Piper and Associates for DIAC</p>	<p>2009</p>	<p>This report provides an evaluation of DIAC's Ballarat pilot project, identifying the range of complexities that affected the smooth progression of direct settlement in the area. In so doing, it draws lessons from the experiences of those involved so that that it can inform the planning and implementation of other regional settlement initiatives. It also makes a set of recommendations to assist in building Ballarat's capacity as a regional settlement site.</p> <p>In summary, the findings of the evaluation are that Ballarat has potential as a site for further regional humanitarian settlement but that a period of consolidation will be required prior to making a final decision to continue the program.</p>

<sup>1</sup> [http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/\\_pdf/evaluation-regional-settlement-australia.pdf](http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/_pdf/evaluation-regional-settlement-australia.pdf)

<sup>2</sup> [http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/\\_pdf/shepparton\\_pilot.pdf](http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/_pdf/shepparton_pilot.pdf)

<sup>3</sup> [http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/\\_pdf/settlement-pilot-mount-gambier.pdf](http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/_pdf/settlement-pilot-mount-gambier.pdf)

<sup>4</sup> [http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/\\_pdf/settlement-pilot-ballarat.pdf](http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-planning/_pdf/settlement-pilot-ballarat.pdf)

<p>The Relocation of Refugees from Melbourne to Regional Victoria: a Comparative Evaluation in Swan Hill and Warrnambool<sup>5</sup></p>	<p>Robyn Broadbent Marcelle Cacciattolo Cathryn Carpenter</p> <p>for the Institute for Community, Ethnicity and Policy Alternatives (ICEPA)</p>	<p>2007</p>	<p>Report of the evaluation of the process and outcomes of the relocation of refugees from the Horn of Africa from Melbourne to the Victorian regional centres of Swan Hill and Warrnambool. The evaluation was funded by VicHealth and was guided by the VicHealth Mental Health Promotion Framework. In line with this, key determinants of health were understood as freedom from discrimination and violence, social inclusion and economic participation.</p> <p>The evaluation had two main aims:</p> <p>(i) To contribute to the knowledge base on practices in regional migrant and refugee relocation that improve access to economic resources, facilitate social inclusion and address discrimination and violence, thereby promoting the mental health and wellbeing of migrants and refugees and regional communities. This was achieved through identifying and documenting key stages and characteristics of the relocation programs and disseminating the findings through this report.</p> <p>(ii) To support and engage refugee, migrant and regional communities in the planning and evaluation of pilot regional resettlement projects in Swan-Hill and Warrnambool.</p>
<p>Refugee Resettlement in Rural and Regional Victoria: Impacts and Policy Issues<sup>6</sup></p>	<p>Brooke McDonald Sandy Gifford Kim Webster John Wiseman Sue Casey</p>	<p>2008</p>	<p>Collaboration between VicHealth, Refugee Health Research Centre, VFST and the McCaughey Centre which aimed to:</p> <ul style="list-style-type: none"> <li>▪ increase the understanding of the impacts of refugee rural and regional settlement and relocation programs on the health and wellbeing of refugees;</li> <li>▪ increase understanding of the impacts of refugee rural and regional settlement and relocation programs on rural communities;</li> <li>▪ contribute to the evaluation of national, state and local government policies and programs relevant to the resettlement of refugees in regional areas.</li> </ul>
<p>Researching Rural and Regional Settlement<sup>7</sup></p>	<p>Lead article in Researching Refugee Health - Volume 9</p>	<p>September 2008</p>	<p>Summary of the findings of the above research.</p>

<sup>5</sup> [http://www.vu.edu.au/library/scripts/objectifyMedia.aspx?file=pdf/557/62.pdf&siteID=4&str\\_title=ICEPAEvalRefugeeSettleJune07.pdf](http://www.vu.edu.au/library/scripts/objectifyMedia.aspx?file=pdf/557/62.pdf&siteID=4&str_title=ICEPAEvalRefugeeSettleJune07.pdf)

<sup>6</sup> [http://www.vichealth.vic.gov.au/~media/ProgramsandProjects/MentalHealthandWellBeing/Publications/Attachments/RefugeeResettlement\\_Web2.ashx](http://www.vichealth.vic.gov.au/~media/ProgramsandProjects/MentalHealthandWellBeing/Publications/Attachments/RefugeeResettlement_Web2.ashx)

<sup>7</sup> [http://www.latrobe.edu.au/rhrc/documents/rhrc\\_sept08.pdf](http://www.latrobe.edu.au/rhrc/documents/rhrc_sept08.pdf)

Community Policing and Refugee Settlement in Regional Australia: a Case Study of Tasmania <sup>8</sup>	Danielle Campbell Craig Waterhouse Roberta Julian	Not yet published	This 3-year project describes, analyses and theorises on police-refugee relations in regional Australia. It compares refugee settlement in two rural/regional areas in Tasmania through the lens of police-refugee relations.
Settlement of Karen Refugees in Corio	AMES Victoria	2008	The report outlines how AMES established a new settlement location for refugee families in regional Victoria and outlines the approach taken, the critical success factors and outcomes of the settlement of Karen refugees in Corio.
Regional Refugee Settlement Support Requirements: Measure for the meaningful assessment of service need <sup>9</sup>	Melissa Sharp	2005	Paper presented at UNSW Conference: Hopes Fulfilled or Dreams Shattered?  It is critical of the government's approach taken to regional settlement.
Refugees and Regional Settlement: Balancing Priorities <sup>10</sup>	Janet Taylor & Dayane Stanovic  for the Brotherhood of Saint Laurence	2005	This report examines the refugee settlement experience in Shepparton, Colac and Warrnambool. It argues that policy planners contemplating future settlements need to think not only about the usual range of issues that migrants encounter regarding employment, housing, income and language, but also about concerns specific to refugees.
The Health and Wellbeing of Refugees in Rural and Remote Australia: "Listening with compassion: responding with respect" <sup>11</sup>  Diversity Health Institute Public Seminar	Conference papers by, <i>inter alia</i> : <ul style="list-style-type: none"> <li>▪ Daniel Boyer</li> <li>▪ Constance Okot and Susan Moi</li> <li>▪ Dr Sundram Sivamalai,</li> <li>▪ Geraldine Duncan</li> <li>▪ Mitchell Smith</li> <li>▪ Penny Vine</li> </ul>	March 2007	This public seminar was presented by the National Rural Health Alliance in August 2007. Speakers addressed a range of issues concerning refugee health in rural and remote Australia including the availability, accessibility and affordability of appropriate services, particularly for those suffering the effects of torture and trauma. Issues of privacy, informed consent, language and cultural barriers and the availability of interpreters were also canvassed.

<sup>8</sup> [http://www.utas.edu.au/tiles/completed\\_projects/index.html#03](http://www.utas.edu.au/tiles/completed_projects/index.html#03)

<sup>9</sup> <http://www.crr.unsw.edu.au/documents/Regional%20settlement.pdf>

<sup>10</sup> [http://www.bsl.org.au/pdfs/refugees\\_and\\_regional\\_settlement.pdf](http://www.bsl.org.au/pdfs/refugees_and_regional_settlement.pdf)

<sup>11</sup> <http://nrha.ruralhealth.org.au/seminars/?IntContId=227&IntCatId=18>

Refugees in a Region: Afghans in Young, NSW	Frank Stillwell	September 2003	University of Sydney; Journal of Urban Policy and Research, Vol 21 No 3, 2003
Refugees and regional settlement: win-win? <sup>12</sup>	Janet Taylor for the Brotherhood of St Laurence	2005	The Brotherhood of St Laurence has undertaken a study to explore the settlement experiences of two recent refugee groups (from Iraq and Sudan) in selected areas of regional Victoria and to examine factors that promote inclusive settlement in such areas. The settlement issues for these groups were explored in three regional locations: for the Iraqis, the Shepparton area in central Victoria; for the Sudanese, Warrnambool and Colac in western Victoria.
Refugee Resettlement in Regional and Rural Victoria: Impacts and Policy Issues <sup>13</sup>	Dr Brooke McDonald Prof. Sandy Gifford Ms Kim Webster Prof. John Wiseman Ms Sue Casey	2008	Victoria has a strong record of successful settlement of migrants and refugees. However, dispersed patterns of settlement not only to regional and rural areas – the subject of this report – but also to Melbourne’s outer suburbs, present new challenges that will need to be met to ensure sound health and settlement outcomes.
Refugee resettlement in regional Australia <sup>14</sup>	Geraldine Duncan Peter Rushbrook Louis Pilotto Helena Johnston	2007	This document analyses the current approach in resettling refugees in Wagga Wagga, as a potential model for Regional Australia.
Regional Settlement for Migrants and Refugees <sup>15</sup>	Heidi Lindner, president of the Bendigo Karen Refugee Project	2007	This information is part of an information brochure on the Bendigo Karen Refugee Project. The purpose of the Project is to support the establishment of a Karen refugee community in Bendigo, by: <ul style="list-style-type: none"> <li>• Providing support to Karen families currently living in Melbourne who wish to resettle in Bendigo.</li> <li>• Sponsoring Karen families currently living in a Thai refugee camp to come to Bendigo to start new lives.</li> </ul>

<sup>12</sup> [http://www.bsl.org.au/pdfs/taylor\\_refugees\\_Aust\\_Social\\_Policy\\_Conf\\_paper.pdf](http://www.bsl.org.au/pdfs/taylor_refugees_Aust_Social_Policy_Conf_paper.pdf)

<sup>13</sup> <http://www.latrobe.edu.au/rhrc/documents/resettlement.pdf>

<sup>14</sup> [http://www.aifs.gov.au/afrc/docs/randr\\_dunc.pdf](http://www.aifs.gov.au/afrc/docs/randr_dunc.pdf)

<sup>15</sup> <http://eccv.org.au/doc/BendigoKarenRefugeeProject.pdf>

<p>Limestone Coast Sustainable Regional Settlement Project Report<sup>16</sup></p>	<p>Eugenia Tsoulis, Migrant Resource Centre of South Australia</p> <p>for the Sustainable Regional Settlement Project Steering Committee</p>	<p>2010</p>	<p>Report of outcomes, lessons learned, challenges and recommendations arising from the Limestone Coast Sustainable Regional Settlement Project. The project focused on employment and training outcomes for refugees relocating to the Limestone Coast and was overseen by a steering committee of 10 agencies and led by the Limestone Coast MRC.</p>
<p>Sustaining Settlement in Murray Bridge, South Australia<sup>17</sup></p>	<p>Taylor-Neumann, L. V. N. and Balasingam, Lutheran Community Care</p>	<p>2009</p>	<p>Investigation into regional settlement trends of refugee and humanitarian entrants in Murray Bridge, South Australia, focusing on the experiences of the Sudanese community.</p> <p>Funded through a DIAC Sustainable Regional Settlement Grant, the objectives of the Lutheran Community Care's New Settler Services Murray Bridge project were to:</p> <ul style="list-style-type: none"> <li>• Better understand the reasons why refugees and other humanitarian entrants were moving to Murray Bridge</li> <li>• To investigate why some have left after a comparatively short time</li> <li>• To understand both the advantages and disadvantages of life in Murray Bridge for humanitarian settlers</li> <li>• To ascertain the experience of service providers and local businesses with humanitarian entrants</li> <li>• And finally, to develop a plan to better retain humanitarian entrants who have already moved to Murray Bridge and those who come after them</li> </ul>
<p>Submission on Australia's 2006-07 Humanitarian Program<sup>18</sup></p>	<p>Dr Eileen Pittaway, Linda Bartolomei and Rebecca Eckert</p>	<p>2006</p>	<p>This submission draws in part on research undertaken by a team of researchers from the Centre for Refugee Research at the University of New South Wales, as part of a three year longitudinal action research based study into the implementation of the Women at Risk Program and its effectiveness as a tool of international protection. During this period the research team has worked closely with UNHCR, international NGOs and local women's organisations in Thailand, Kenya, Australia, and with refugee women and service providers from 17 other international refugee sites.</p>

<sup>16</sup> [http://www.refugeecouncil.org.au/docs/current/2010\\_Limestone\\_SRS\\_report.pdf](http://www.refugeecouncil.org.au/docs/current/2010_Limestone_SRS_report.pdf)

<sup>17</sup> [http://www.murraybridge.sa.gov.au/webdata/resources/files/Sustaining\\_Settlement\\_in\\_Murray\\_Bridge.pdf](http://www.murraybridge.sa.gov.au/webdata/resources/files/Sustaining_Settlement_in_Murray_Bridge.pdf)

<sup>18</sup> <http://www.ancorw.org/DIMIASubmission2006.pdf>

West African refugee health in rural Australia: complex cultural factors that influence mental health <sup>19</sup>	J Q Nyagua A J Harris	2008	Health and mental health practitioners in rural and regional Australia are increasingly being presented with the challenge of working cross-culturally. The cultural grounding of one practitioner from West Africa is used to highlight potential areas of misunderstanding, and to offer an accessible point of departure for culturally sensitive practice and formal research opportunities.
Submission regarding the settlement of African humanitarian entrants in NSW <sup>20</sup>	Dr Eileen Pittaway Linda Bartolomei Rebecca Eckert	2006	Following concerns raised to the Commission regarding the settlement of African humanitarian entrants in NSW, the Commission resolved to undertake an investigation under section 13(c) of the Community Relations Commission and Principles of Multiculturalism Act 2000.
'They're All Cleaning': Recent Refugees in the 'Secondary Labour Market' <sup>21</sup>	Dr Val Colic-Peisker	2005	This paper draws from a collaborative, ARC-funded project titled 'Refugees and employment: the influence of visible difference on discrimination' (2004-2006), focused on three refugee groups (ex-Yugoslavs, black Africans and people from the Middle East) in Western Australia.
FECCA Submission to the Department of Immigration and Citizenship regarding Australia's Humanitarian Program 2009-10 Discussion Paper <sup>22</sup>	The Federation of Ethnic Communities' Councils of Australia (FECCA)  Author Unkown	2009	FECCA's response to the Department of Immigration and Citizenship's (DIAC) discussion paper 'Australia's Humanitarian Program 2009-10 and beyond'.  In developing this submission FECCA consulted with its members and has included existing material from previous consultations with CALD communities.  Refer to points: 9, 10 & 11.
To explore new models of service delivery for the settlement of refugees who are arriving from Africa. <sup>23</sup>	Report by Roslyn Leary of THE WINSTON CHURCHILL MEMORIAL TRUST OF AUSTRALIA	2006	The intention of Roslyn's publication was to explore approaches that were particularly in touch with an 'African' view of recovery. Exploring service delivery models and theoretical frameworks to village-model groups that responded to their communities needs with an intuitive primary needs approach.

<sup>19</sup> [http://www.rrh.org.au/publishedarticles/article\\_print\\_884.pdf](http://www.rrh.org.au/publishedarticles/article_print_884.pdf)

<sup>20</sup> <http://www.crr.unsw.edu.au/documents/CRCSUBMISSION2006.pdf>

<sup>21</sup> [http://www.tasa.org.au/conferencepapers05/papers%20\(pdf\)/ethnicity\\_colic.pdf](http://www.tasa.org.au/conferencepapers05/papers%20(pdf)/ethnicity_colic.pdf)

<sup>22</sup> [http://www.fecca.org.au/Submissions/2009/submissions\\_2009007.pdf](http://www.fecca.org.au/Submissions/2009/submissions_2009007.pdf)

<sup>23</sup> [http://churchilltrust.encode.net.au/res/File/Fellow\\_Reports/Leary%20Roslyn%202005.pdf](http://churchilltrust.encode.net.au/res/File/Fellow_Reports/Leary%20Roslyn%202005.pdf)

Refugee health and wellbeing action plan Current and future initiatives 2005–2008 <sup>24</sup>	Various contributions coordinated and published by the State of Victoria, Department of Human Services	2005	The Victorian Government's action plan to address disadvantage, A Fairer Victoria (2005) identifies 'support for newly arrived refugees' as a priority area. The Refugee Health and Wellbeing Action Plan provides a context to both understand the health and support needs of refugees and to ensure strategic coordination among support services required to meet these needs.
Classroom management strategies to address the needs of Sudanese refugee learners <sup>25</sup>	Ursula Burgoyne Oksana Hull	2007	This research was undertaken under the Adult Literacy and Numeracy Research Program, a national program managed by the National Centre for Vocational Education Research (NCVER). The findings confirmed that, owing to the refugees' lack of readily marketable skills, limited or no formal education and lack of Australian work experience, work in regional centres, if accessed at all, was mostly low skilled, seasonal or casual, and low paid.
TILES POSTGRADUATE SYMPOSIUM 2008 ABSTRACTS <sup>26</sup>	Danielle Campbell	2008	This presentation will explore the potential policy implications for supporting refugee police-relations and refugee-police relations in regional Australia.
1st Australian and New Zealand Society of Criminology (ANZSOC) POSTGRADUATE CONFERENCE: Police-Refugee Relations: The Significance of the Refugee Voice <sup>27</sup>	Danielle Campbell	2007	This paper presents and discusses the findings of an Australian Research Council (ARC) Linkage project exploring particular challenges for regional Australia in the settlement of new and emerging refugee communities.
Municipal Association of Victoria MAV Bulletin: Issue No. 729 <sup>28</sup>	Published by the Municipal Association of Victoria	2009	One of the issues raised in the MAV Bulletin (No. 729) titled <i>ARC Linkage Project</i> discusses how MAV has partnered with the Victorian Multicultural Commission and University of Melbourne to deliver an Australian Research Council 'Linkage Project', to examine factors that shape the resettlement experiences of recent migrants and refugees who live primarily in rural and regional Victoria.

<sup>24</sup> [http://www.dhs.vic.gov.au/multicultural/downloads/refugee\\_health\\_action\\_plan\\_%20final.pdf](http://www.dhs.vic.gov.au/multicultural/downloads/refugee_health_action_plan_%20final.pdf)

<sup>25</sup> <http://www.ncver.edu.au/research/proj/nr5106.pdf>

<sup>26</sup> <http://www.utas.edu.au/tiles/seminars/symposiums/2008/Abstracts%20-%202008%20PG%20Symposium.pdf>

<sup>27</sup> [http://www.anzsoc.org/conferences/2007/pg\\_handbook2007.pdf](http://www.anzsoc.org/conferences/2007/pg_handbook2007.pdf)

<sup>28</sup> [http://www.mav.asn.au/bulletins.nsf/name/729/\\$File/2404.pdf?OpenElement](http://www.mav.asn.au/bulletins.nsf/name/729/$File/2404.pdf?OpenElement)

The Humanitarian: Issue 3 <sup>29</sup>	Published by the Red Cross	2007	Feature 4: <i>Changing face of rural communities</i> discusses the town of Colac which has overcome traditional prejudices in addressing this skills shortage and proactively sought out people looking for work. Amongst them have been the Sudanese refugees either via Melbourne, or directly from Africa.
Rural-Urban Settlement in Macarthur and Nepean Regions <sup>30</sup>	Published by Macarthur Diversity Services Inc	2005	The report discusses service gaps and settlement needs of migrants and humanitarian entrants throughout the Macarthur and Nepean regions. In developing this report, and its recommendations, MDSI have undertaken an extensive review of reports and related literature, obtained community input through surveys, interviews and consultations with members of ethnic communities, service provider organizations and government departments across the two regions.
“What Makes a Welcome?” Strengthening Queensland’s regional and rural communities through skilled migration <sup>31</sup>	Prepared by the Centre for Multicultural and Community Development, University of the Sunshine Coast	2008	Although this report documents some of the challenges facing Queensland’s regional and rural communities as they work to attract, employ, settle and welcome skilled migrants, humanitarian migrants are also discussed in a regional settlement context. This report also documents good practice by many Councils and communities both in Queensland and in other parts of Australia and provides some recommendations for ways forward.
Working with Multicultural Youth: Programs, Strategies and Future Directions <sup>32</sup>	Steve Francis and Sarah Cornfoot, Centre for Multicultural Youth Issues, Melbourne, Victoria	2007	Working with Multicultural Youth identifies: successful strategies and programs operating across Australia; gaps in programs and their distribution; and strategies and programs that offer solutions to these issues. For example, Melbourne and Sydney have a range of programs and many specific services, whereas regional areas and smaller cities have very few services for multicultural young people.

<sup>29</sup> <http://www.redcross.org.au/sa/media/Humanitarian3.pdf>

<sup>30</sup> [http://www.mdsi.org.au/pub/Research\\_Report.pdf](http://www.mdsi.org.au/pub/Research_Report.pdf)

<sup>31</sup> <http://www.lgaq.asn.au/lgaq/resources/Publications/What%20Makes%20a%20Welcome%20for%20web.pdf>

<sup>32</sup> [http://www.fecca.org.au/congress/Speeches/Holloway\\_Paper2.pdf](http://www.fecca.org.au/congress/Speeches/Holloway_Paper2.pdf)